

## ELMDALE COURT AND CLUB ETIQUETTE

We understand that new members might not be familiar with court and club etiquette. This is a short guide to complement our Code of Conduct which all new members are encouraged to read.

- Be friendly to other members. We pride ourselves in our sociable, inclusive environment. If you're new to the club and don't know any other members, join the round robin and/or the ladder. Alternatively, ask a staff member to add you to a member's group where you will be able to share your contact information with other players with a similar skill level. Guaranteed, you'll end the season with a bunch of new friends.
- Take advantage of our social events. Another great way to meet people.
- On court: Only tennis shoes are allowed. Our clay is expensive and our staff spend many hours during the course of a season maintaining and grooming it. Shoes not made for clay tennis can cause damage and spoil the surface for all players.
- Elmdale members share many characteristics, chief among them are occasional on-court imperfections. We have beginners and more accomplished players regularly playing

side by side. At some stage during all matches, balls accidentally fly into an adjoining court. It can happen a few times during a match or happen often but **here's what NOT to do:**

Don't run into someone else's court in pursuit of your errant ball. Wait to be invited or wait until the recipients of your ill-timed or over enthusiastic hit either invite you to collect or send it back to you.

**Here's what you should do:** If you're the recipient, be nice about it. Be patient, resist showing irritation and send the ball back with a smile as quickly as possible. Nobody likes losing control of a ball but it happens to everyone.

- At Elmdale we don't tell people what to wear on court (except for shoes) but we do want all members to dress with a sense of decorum.
- When your time is up on the court, leave promptly to allow the next players to start on time. Don't linger. Don't take other people's time to finish your own game.
- Our stewards serve drinks to members but also have other duties, including court maintenance. If you don't get immediate service, please be patient. Our stewards will know you're waiting and won't make you wait longer than necessary.
- We have a new ball machine and a ramp down from the clubhouse to court level. Use the ramp to take the machine to the court. Don't pull it down the clubhouse stairs. If you need help with getting the ball machine to the

court, or firing it up once on the court, ask a steward. They are there to help.

- Respect our CourtReserve booking system. Don't break the rules by booking more time than you are entitled to. It means you're depriving fellow members of their ability to book a court.
- Being an Elmdale member is about having a fun, positive and friendly experience. Above all else, that's what we expect of all our members, new or not. So welcome aboard.

Our ETC Code of Conduct is located on the Policies page of the website.